



Privacy Notice - September 2020

Your privacy is important to Sleepy Sorella

This Privacy Policy contains information about the data Sleepy Sorella requests and how we use it. If you have additional questions or require more information, please contact Ashley Mathews at sleepysorella@gmail.com

Sleepy Sorella is also referred to as 'we' and 'us' in this Notice

Your data

We request information about you and your baby through our Sleepy Sorella booking forms.

We need this information for insurance purposes, as well as because we have a vital interest in it; we need to know who you are and some details about you and your baby to ensure the class is appropriate for you.

Some data we request is to enhance your experience at Sleepy Sorella classes, but it is not essential. This information is marked as 'not essential' on our forms.

We use the information you provide to ensure the enjoyment and safety of you and baby at Sleepy Sorella Classes. We don't share your data with anyone and retain it for the minimum period possible for business or legal reasons.

Any data we receive in paper form is stored in lockable storage. Electronic data is secured by encrypted devices and use of passwords.

Your Rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal data in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact Ashley Mathews at sleepysorella@gmail.com if you wish to make a request.

Data Breach

We have processes and policies in place to prevent a data breach. If you would like to report a data breach, please contact Ashley Mathews at sleepysorella@gmail.com

Cookies

Cookies are used to store information including visitors' preferences, and the pages on the website that the visitor accessed or visited. The information is used to optimize the users' experience. To learn more about cookies, please visit www.aboutcookies.org

If you are unhappy

Sleepy Sorella is registered with the Information Commisioners Office -the UK's independent, information rights, authority.

If you are unhappy with how we have used your data, you are able to contact the ICO:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Your Consent

By using our website, you agree with Sleepy Sorella's Privacy Notice